

A STAR ALLIANCE MEMBER

New York

April 14, 2020

Dear Travel Partner,

This waiver supersedes the waiver that was sent on March 20,2020 for tickets issued between <u>March 21- April 20,2020</u> and applies to <u>ALL</u> tickets issued between <u>March 21- May 20, 2020</u> within the Turkish Airlines Network (except intra Turkey and ECN flights) for TK and/or Anadolu Jet operated flights and booked to travel <u>on/before December 31, 2020</u> as follows:

Rebooking/Rerouting:

- Prior booking <u>cancellation required.</u>
- > In case of NO-SHOW fare rules must be applied.
- Permitted without any date change penalty within the same IATA region. Any difference (fare-tax etc.) occurring during this change must be collected.
- > Same fare class or higher must be booked.
- New travel must be completed <u>on/before December 31,2021</u>
- > There is no transaction deadline to apply the changes to the original ticket.
- > Ticket can be left open dated until passenger decides for their new travel dates.
- > Changes mentioned above will be limited to only once.

Refunds:

Original fare rules apply

Extension of Validity:

> Ticket validity can be extended until December 31, 2021

To avoid any debit memos , reissued tickets must contain the following waiver code in the END BOX: **ISTRCTK 141716 APR20**

- > Additional changes as per original fare rules only
- > This waiver applies to flights that are NOT cancelled



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