

New York**March 12, 2020****REVISION-1****Turkish Airlines Kazakhstan Waiver due to COVID-19**

This waiver covers individual / group passengers booked on Turkish Airlines operated flights originating from PRC, IRAN, SOUTH KOREA, ITALY, FRANCE, GERMANY, SPAIN, SWITZERLAND, UNITED KINGDOM, HOLLAND, BELGIUM, SWEDEN, NORWAY, INDIA, IRAQ, USA and PHILIPPINES to ALMATY (ALA) /ASTANA (TSE) in either direction between March 12-31, 2020 and purchased their tickets on/before March 12, 2020

Rebooking/Rerouting:

- For travel until **May 31, 2020** on TK operated flights in the same IATA region and same cabin without any charge.
- For travel after **May 31, 2020** up to one year from the original date of issue on TK operated flights in the same IATA region and same fare class without any charge. If different fare class is booked fare difference must be collected.

Refund:

- Refunds permitted regardless of fare rule. Unused ticket can be refunded in full, partially used tickets should be refunded as per INVOL

Extension of Ticket Validity:

- Validity of tickets can be extended until **May 31, 2020** without any charge.

To avoid any debit memos reissued and refunded tickets must contain the following waiver code in the endorsement box/refund exchange notice: **ISTCNTK131403/MAR20**

All transactions covered by this waiver must be completed on/before April 11, 2020.

This waiver applies to flights that are NOT cancelled. Changes mentioned above will be limited to only once. Additional changes can be made as per original fare rules only.