



New York March 12, 2020

REVISION 2

Additional Rights for Turkish Airlines Passengers' due to COVID-19

This waiver covers all individual and group passengers booked on Turkish Airlines operated flights until <u>December 31, 2020 (included)</u> with the requirement that the ticket has been purchased <u>on/before March 31, 2020</u>

- ➤ Rebooking/Rerouting permitted without any penalty, any difference (tax/fare etc.) occurring during this change must be collected.
- > Applicable on all TK operated flights excluding- intra Turkey and Ercan (ECN)
- Ticket validity is 1 year from the original issue date.
- New travel must be completed on/before February 28, 2021
- New travel for Anadolu Jet operated flights must be completed <u>on/before</u> <u>May 31, 2020</u>
- All changes must be completed <u>on/before May 31, 2020</u> or the original scheduled flight. Whichever comes earlier. Otherwise No-show rules apply, if applicable as per original fare rules and the No-show fee must be collected.
- Refunds, as per original fare rules only
- > Extension of validity: Tickets may be extended until May 31, 2020 (included)
- Any fare difference occurring because of the original tickets` min/max stay restriction will be waived.

To avoid any debit memos, reissued tickets must contain the following waiver code in the END BOX: ISTRCTK121141/ MAR20

All transactions covered by this waiver must be completed on/before May 31, 2020.

This waiver applies to flights that are NOT cancelled. Changes mentioned above will be limited to only once. Additional changes can be made as per original fare rules only. In case of flight cancellation, involuntary rules must be applied.

Thank you for your continued support.







