Additional Rights for Turkish Airlines Passengers` due to COVID-19

This waiver covers all individual and group passengers booked on Turkish Airlines operated flights until **December 31, 2020 (included)** with the requirement that the ticket has been purchased **on/before March 31, 2020**

- ➢ Rebooking/Rerouting permitted without any penalty, any difference (tax/fare etc.) occurring during this change must be collected for flights after **May 31, 2020**
- ➢ Rebooking/Rerouting for travel on/before **May 31, 2020** can be made without any fare difference in the same cabin regardless of the original booking class, required that the ticket has been purchased **on/before March 12, 2020** (Anadolu Jet flights included)
- ➢ Applicable on all TK operated flights excluding- intra Turkey and Ercan (ECN)
- ➢ Ticket validity: Unused tickets 1 year from the date of original issue; partially used tickets 1 year from the original departure date.
- ➢ New travel must be completed **on/before February 28, 2021**
- ➢ All changes must be completed **on/before May 31, 2020** or the original scheduled flight. Whichever comes earlier. Otherwise, No-show rules apply, if applicable as per original fare rules, and the No-show fee must be collected.
- ➢ Refunds, as per original fare rules only
- ➢ Extension of validity: Tickets may be extended until **May 31, 2020 (included)**
- ➢ Any fare difference occurring because of the original tickets` min/max stay restriction will be waived.

To avoid any debit memos , reissued tickets must contain the following waiver code in the END BOX: **ISTRCTK121141/ MAR20**

All transactions covered by this waiver must be completed **on/before May 31, 2020.**

This waiver applies to flights that are NOT cancelled. Changes mentioned above will be limited to only once. Additional changes can be made as per original fare rules only. In case of flight cancellation, involuntary rules must be applied.