

New York**March 9, 2020**

Dear Travel Partner,

Due to Corona Virus Outbreak in different parts of the world and concerns related to this issue, Turkish Airlines is offering a one-time reissue penalty fee waiver for passengers` who bought tickets before March 5, 2020.

- This waiver applies to all TK operated flights excluding- intra Turkey and Ercan (ECN) flights
- New travel must be completed on/before December 31 ,2020
- Changes must be made latest by March 16, 2020
- Refunds as per original fare rules only
- Fare difference must be collected in case there is any at the time of change

To avoid any debit memos , reissued tickets must contain the following waiver code in the END BOX: **ISTRCTK 070408 MAR20**

All tickets covered by this waiver must have been issued before **March 5, 2020 and reissue transaction must be completed by March 16, 2020.**

This is a one-time waiver applying to non-cancelled flights only. All additional changes can be made as per original fare rules. In case of flight cancellation, involuntary rules must be applied.

Thank you for your continued support.

