

New York**March 6, 2020**

Dear Travel Partner,

Due to Corona Virus Outbreak in different parts of the world and concerns related to this issue, Turkish Airlines is offering a one-time reissue penalty fee waiver for passengers` who buy their tickets between March 6- 24, 2020.

- This waiver applies to all TK operated flights excluding- intra Turkey and Ercan (ECN) flights
- New travel must be completed on/before December 31 ,2020
- Changes must be made at least 5 days before the original scheduled flight
- Refunds allowed as per original fare rules only
- Fare difference must be collected in case there is any at the time of change

To avoid any debit memos , reissued tickets must contain the following waiver code in the END BOX: **ISTSRTK051224/MAR20**

All tickets covered by this waiver must have been issued **between March 6-24, 2020**
This is a one-time waiver applying to non-cancelled flights only. All additional changes can be made as per original fare rules. In case of flight cancellation, involuntary rules must be applied.

Thank you for your continued support.

