

Due to cancellation of flights to/from Tbilisi starting 08Jul, 2019, passengers holding tickets for this route are offered the following:

- 1. Passengers holding tickets to/from TBS with travel date before 08 July 2019 are eligible for involuntary refund at the place of purchase.*
- 2. Passengers holding tickets to travel to/from TBS after 08 July 2019 are eligible for the following:*
 - Involuntary refund at the place of purchase.*
 - Involuntary rebooking to an earlier flight to/from TBS (prior to 08 July).*
 - Involuntary reroute to/from EVN, OGZ or BAK within the validity of the ticket, providing passenger holds appropriate visas and documents to travel to/from these cities.*

Rebooking is to be made in accordance with the involuntary rebooking rules, in the same RBD as the original ticket. When the same RBD is not available you may book the next available RBD keeping it in the same cabin (economy in economy, business in business).

OSI message should be entered in the PNR: INVOL REBOOK DUE TO... (flight number...date). Please use waiver code MOWDUSU 221014/Jun19 (to be entered in the endorsement box).

If you have any questions or require further assistance please contact agency support at NYCARC@AEROFLOT.RU