

A question came up about how the taxes would be calculated based on the below guidelines.

Computation of Partially Unused Tickets

1. How can the unused value of Partially Unused Tickets be computed for the purposes of refund?

For the purposes of computing the unused value of Partially Unused Tickets for refund, please be guided by the table below.

#	Scenario	Computation
1	SINBKKvv trip SINBKK (Y) + BKKSIN (Z), where SINBKK is flown	Unused = Total fare minus half of SINBKK Y RT fare
2	BOMJKTvv trip BOMJKT (Y) + JKTBOM(Z), where BOMJKT is flown	Unused = Total fare minus half of BOMJKT Y RT fare

Please see answer from our Sales Operations Team below:

- All used taxes are based on system computing - that means agent should use past dated pricing format to see the taxes amount in their GDS.