

SQ Waiver Guideline: SQ935/20

**SQ Waiver Guidelines for rebooking, rerouting or refund
- India Travel Advisory effective 13 March 2020**

1	Background Event	Suspension of visa to India till 15 April 2020 Note: Overseas Citizenship of India (OCI) card holder also require visa to enter India.
1.1	Affected Flight(s)	All SQ/MI/TR flights
2	Eligible for Waiver	Passengers require visa to enter India
3	Applicable Ticket Issuance date	On or before 13 March 2020
4	For Travel To/From	All SQ/MI/TR flights to/from India will be eligible
5	Applicable Flight Date(s)	13 March - 15 April, 2020
6	REBOOKING	Yes
	Travel permitted until (Rebooking)	31 August 2020
6.1	Waive applicable change and service fees (Rebooking)	Yes
7	REBOOKING / REROUTING	
	Rebooking / Rerouting	Fare difference will apply
7.1	Waive applicable change and service fee (Rerouting)	Yes
	REFUNDS / REISSUE Refunds / Reissue	Full refund for all tickets (including non-refundable tickets). For refund, enter code SQ935/20 in the Waiver Code Box. For reissuance, enter code SQ935/20 in the Endorsement Box Any questions, please send email to USA_SalesOps@singaporeair.com.sg
Guidelines applicable for SQ/MI Redemption tickets		

CCSD 104/2020: Ops - BOMSQ_ India Travel Advisory Update effective 13 March 2020 (Update1)

