30 March 2020

Dear Travel Partner,

Qatar Airways is making temporary schedule adjustments to its services due to the operational challenges caused by COVID-19 (coronavirus). An ongoing review is being conducted regularly and the intention is to reinstate flights in line with a return to regular conditions and market demand.

Route	Base Schedule	Frequencies 21Mar-31Mar	Effective	Frequencies 01Apr-31May	Effective
ATL	7	5	21Mar-31Mar	0	01Apr-31May
BOS	7	5	21Mar-31Mar	0	01Apr-31May
DFW	7	6	21Mar-31Mar	5	01Apr-31May
IAD	7	3	20Mar-31May	3	No Charge
IAH	7	4	21Mar-31Mar	0	01Apr-31May
JFK	14	7	25Mar-01Apr	0	02Apr-30Apr
LAX	7	4	21Mar-31Mar	0	01Apr-31May
MIA	5	3	21Mar-31Mar	0	01Apr-31May
ORD	7	5	21Mar-31Mar	4	01Apr-31May
PHL	7	0	21Mar-31May	0	No Change
GRU-EZE	7	4	23Mar-31May	4	No Change

Similar to other airlines around the world, we are operating a reduced network. However, we understand how important it is for many of our passengers to get home and still have access to flights. We want to reassure them we remain committed to operating services where possible at this challenging time.

This service cancellation will be covered by the current Commercial policy – allowing rerouting via ORD/IAD/DFW or refund to original FOP / travel credit.

Thank you for your support of Qatar Airways. Our thoughts are with you and your families in these difficult times.

Need to Know More?

For more information you can contact our trade desk at +1844422787. If you have been forwarded this email you can sign-up to our trade newsletter directly <u>here</u>.

Sincerely,

Qatar Airways