

ONE TIME REBOOKING FREE OF CHARGE ON PR AND 2P OPERATED FLIGHTS

Effective 13 March 2020, please be advised that we are allowing One Time Rebooking Free of Charge for tickets issued on/before 31 March 2020 as follows:

**Economy Supersaver / Economy Saver / Economy Value for all International and Domestic routes
Business Value¹ for Auckland and Middle East**

Currently the following fare brands allow rebooking:

*Economy Flex / Premium Economy / Business Value¹ (excluding AKL & ME) – 1st Rebooking Free
Business Flex – No Penalty for Rebooking / Rerouting / Upgrading / Reissuance*

Guidelines:

- 1. Valid only for tickets with original departure dates from 12-31Mar2020.**
2. This one-time rebooking is allowed for:
 - a. All international routes on PR & 2P operated flights including codeshare & interline
 - b. All domestic routes on PR & 2P operated flights**
 - c. Tickets originating Japan and Korea**
 - d. Totally and partially used tickets.
 - e. Previously reissued tickets wherein rebooking fee was collected.
 - f. PR tickets with OAL on PR plate 079 provided it was issued as a through fare.
3. Rebooking/Rerouting must be on the same or higher BCC, depending on the availability of the fare during reissuance; collect applicable fare difference/taxes/surcharges. Follow fare rule conditions.
4. Not applicable for the following:
 - a. Tickets NOT issued on PR plate 079
 - b. Previously reissued tickets wherein rebooking fee was waived due to either fare rule conditions, special handling guidelines or ad hoc requests.Failure to collect applicable fees / taxes / surcharges and to follow fare rules will be subject to Debit Memo.
5. Annotate waiver code in the endorsement box/restriction field of the new ticket:

- Los Angeles : LAXCOVID-19
- San Francisco : SFOCOVID-19
- Honolulu : HNLCOVID-19
- New York : JFKCOVID-19

FOR YOUR INFORMATION AND GUIDANCE.

Philippine Airlines
USA/Canada – Sales