REF: ADV USR20 - 062 dated 10 March 2020

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## **REBOOKING GUIDELINES FOR COVID-19**

## **DEAR VALUED TRAVEL AGENTS**

Effective immediately until 31March2020, Philippine Airlines provides ONE-TIME WAIVER OF CHANGE FEE for all international journeys on PR and 2P operated flights, for the following:

- 1. Tickets issued for period: 06Mar2020 to 31Mar2020
- 2. Travel Period: 17Mar2020 until 31Dec2020

## **Conditions are as follows:**

- Applicable to Economy Supersaver/ Economy Saver/ Economy Value Fares
- Applicable to Business Value of AKL and Middle East route
- Changes/reissuance of tickets must be made at least 7 days before original date of departure, otherwise applicable penalties per fare brand shall apply
- Rebooking to higher fare and BCC is subject to fare difference, changes in taxes and fuel surcharge
- Valid only on PR (079) ticket stock
- Not applicable to:
  - a. Purely domestic PH routes
  - b. Codeshare and Interline fares
  - c. Tickets originating Korea and Japan
- Indicate on the Endorsement/Restriction Box: RBKCOVID19

## FOR YOUR INFORMATION AND GUIDANCE.

Philippine Airlines USA/Canada – Sales