REF: ADV USR20 – 062A dated 11 March 2020 This supersedes ADV20-062 dated 10 March 2020 Page 1 of 1

REBOOKING GUIDELINES FOR COVID-19

DEAR VALUED TRAVEL AGENTS

Effective immediately until 31March2020, Philippine Airlines provides ONE-TIME FREE REBOOKING for all international journeys on PR and 2P operated flights including codeshare and interline fares with PR document.

Conditions are as follows:

- Valid for tickets issued on or before 31Mar2020
- Applicable to Economy Supersaver/ Economy Saver/ Economy Value Fares
- Changes/reissuance of tickets must be made at least 7 days before original date of departure, otherwise applicable penalties per fare brand shall apply
- Rebooking to higher fare and BCC is subject to fare difference, changes in taxes and fuel surcharge
- Valid only on PR (079) ticket stock
- Not applicable to:
 - a. Purely domestic PH routes
 - b. Tickets originating Korea and Japan
- Indicate on the Endorsement/Restriction Box: RBKCOVID19

FOR YOUR INFORMATION AND GUIDANCE.

Philippine Airlines USA/Canada – Sales