



[NYC] OZ News 20-009

April 28, 2020

UPDATED - Special Offer for New Ticket Purchase (3rd Amendment)

Asiana will waive the change fee or the refund fee for newly purchased tickets until April 30, 2020 to give more flexibility for our customers.

1. Applicable Routes and Tickets

- 1) All OZ International Routes
- 2) OZ international revenue ticket including codeshare flights (988 ticket stock)

2. Effective Dates

- 1) **Departure Date: March 10, 2020 ~ ~~February 25, 2021~~ → (on/after March 10, 2020)**
- 2) **Ticketing Date: March 10, 2020 ~ ~~April 30, 2020~~ → May 31, 2020**

3. Applicable Options

- 1) **Reissue fee waiver:** ~~First time free rebooking~~ for a voluntary schedule change →
Reissue fee waived for voluntary schedule change (waived up to 2 times)
 - **Difference in fare and tax will be collected** depending on date and route change
 - **New outbound departure date and reissuing date must be within the validity of the original ticket.**
- 2) **Refund fee waiver:** refund does not apply to non-refundable tickets per GDS
☞ **Duplicated application not permitted / only one option permitted**

4. Applicable Ticket Conditions

- 1) If the ticket includes an OAL flight, the long haul marketing segment must be an OZ flight
 - Please check beforehand if the ticket includes an OAL itinerary, as this waiver may not apply to the ticket
- 2) To qualify for a reissue fee waiver, **the ticket must be fully unused**

5. Details

- All fare rules excluding the reissue and refund penalty waiver follows the fare rules of original ticket as listed on the GDS

6. Waiver AUTH: OKLHR1GM (0 = Number Zero)

7. Remark

- Please input the waiver auth in the waiver code box (tour code box) correctly to avoid DMs.
- **ADM will be issued for tickets that do not meet the conditions**