



[NYC] OZ News 20-014

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## Ticket Handling Instruction for Mandatory Quarantine in South Korea due to COVID-19 (Amendment)

Please be advised of the ticket handling instruction below in response to the Mandatory Quarantine in South Korea due to COVID-19.

### 1. Applicable Routes

- US Departures to South Korea

### 2. Applicable Ticket Conditions

- 1) 988 ticket stock (Revenue Ticket Only)
- 2) To qualify for a reissue fee waiver, the ticket must be fully unused

### 3. Applicable Dates

- 1) Departure Date: April 1st, 2020 ~ ~~June 30th, 2020~~ **August 31st, 2020**
- 2) Ticketing Date: **On or before June 30th, 2020**

### 4. Details

#### 1) Refund Penalty Waiver

- ※ Please cancel the reservation before the original departure date in order to avoid No-Show.

#### 2) Re-issue Penalty Waiver

- Permitted on first reissue only
- Difference in fare and tax should be collected
- ※ **Ticket must be issued within the ticket validity**

### 5. Waiver AUTH: **OKLHROLS**

- Please input the waiver auth in the tour code box(waiver code box) and the correct code to avoid DMs.
- **If the waiver auth is applied in circumstances where the qualifications are not met, a DM will be issued.**
- **When the Mandatory Quarantine in South Korea is over, the waiver AUTH will be withdrawn automatically.**