

EGYPTAIR 

A STAR ALLIANCE MEMBER 

FLEXIBLE CHANGING POLICY ONLY

For travel agency unused tickets only.

Flights affected due to reduced flights from July1 - September 30, 2020

Please use the following in regards to re-protection:

- * The passenger can be protected -7 /+7 days of the date of travel specified on the original ticket
- * One time free re-issue to waive change penalty in same class/same routing.
- * After re-issue, cancellation fee will be applied if refund is requested.
- * Use waiver code MS2020-CV.
- * Please enter in the Endorsement/Restriction box: "INVOL SC MSXXX/Date"
- * If the same fare class is not available, you may book with the next available lowest RBD in the same cabin and contact reservation/ticketing department for reissue at newyork_to@egyptairnyc.com

For future reference, please contact the following departments directly for assistance:

- For waivers contact: waivers@egyptairnyc.com
- For group deposit refunds: k.delavega@egyptairnyc.com
- For information related to individual vouchers, reservations & ticketing: newyork_to@egyptairnyc.com
- For ticket refunds & credit card processing: refunds@egyptairnyc.com or l.luehrs@egyptairnyc.com