

Dear Travel Partner,

## New Updated Information re EL AL flights to Israel

EL AL is allowing customers holding tickets for travel through April 30, 2020 to postpone flights or freeze their tickets for departures starting May 1, 2020 until February 28, 2021, free of charge. No change or reissue fees will apply except for a difference in fare, if applicable.

As the national airline, EL AL will continue to operate flights to maintain an air link to/from Israel as much as possible for both passengers and freight.

The launch of the nonstop Chicago route will now take off June 28, 2020.

Considering current events, our loyal Matmid frequent flyer club members can maintain their premium status.

Members whose status expires by the end of August will be allowed to retain their current status for another six months.

EL AL will continue to provide updates via social media as new information becomes available.

You can also visit www.elal.com

NY SALES TEAM