

EL AL

Dear Travel Partner,

To date, EL AL operations between North America and Israel are as usual and there is no other government directive regarding flights to or from Israel.

We are monitoring the market demands and are adjusting our capacity accordingly.

As previously shared with you, additional EL AL flights from JFK, LA and Miami have been added to the current and summer flight schedules.

As some carriers have stopped service to Israel, we will continue to follow up and adjust the capacity from the USA if needed.

In addition, newly purchased EL AL tickets as of March 4th until March 31, 2020 will be exempt from change fees.

No change or reissue fees will apply except for a difference in fare, if applicable.

The change to these tickets is allowed for up to one year from the date of purchase.

For constant updates on EL AL policy, please access our web site at the link below

<https://www.elal.com/en/About-ELAL/About-ELAL/News/Pages/Corona-Feb2020.aspx>

Thanks as always for your continued loyalty and wishing you all a safe weekend.

Thank You,
North America Team