



Dear Valuable Partners,

To meet the expectations of customers, LOT Polish Airlines starting from March 6 introduce a free of charge option to postpone and change the date of travel for Passengers who have purchased LO tickets in individual tariffs.

A passenger with a LO (080-) ticket purchased on/before March 31, 2020, valid for journeys from March 6, 2020 to April 24,2020, regardless of their destination, has the option of changing the travel date at no extra cost until December 31, 2020, provided that the same route and booking class are maintained.

1. REBOOKING

A free change of the travel date can take place provided that the same route and booking class as used in the original ticket are kept. If the Passenger chooses a date and flight on which the original booking class is not available, Passenger need to pay the fare difference.

Change fees are waived. The rules apply equally to all types of PLL LOT individual fares. All changes must be handled on a voluntary basis.

Whenever a change of itinerary is done in accordance with the above, it is necessary to add the OSI element in the following format:

OSI LO **WAIVER2020**

In case of ticket reissue it is mandatory to add FE **WAIVER2020** in the endorsement restriction box of the e-ticket.

2. REFUND

In the event that the Passenger does not want to take advantage of the option of changing the date of travel free of charge, any refund of the ticket may only be made in accordance with the applicable fare conditions used in the original ticket.

3. ROUTING CHANGE

Change of route is not allowed. Standard fare rules apply.

LOT Polish Airlines reserves the right to change or cancel the above promotion at any time.