



Dear Travel Partner,

Here's some additional info about the **refund through EMD vouchers** option mentioned in the below ticketing waiver policy:

- terms and conditions

https://www.airserbia.com/en/footer_menu/support/refunds-regarding-covid19/terms-and-conditions

- voucher request link

https://www.airserbia.com/en/footer_menu/support/refunds-regarding-covid19/voucher-refund

Our Call Center's phone number is 1-718-725-8642.

Sincerely,