



Dear Travel Partners,

Due to recent extensive flight cancellations and the extension of ET international flights suspensions resulting to the spread of the COVID19, all cancelled flight segments will change to HX and UN status in the GDS PNR. These segments need to be removed at least 24 hours prior to the departure date of these segments, to avoid booking fees.

Accordingly all travel service providers are kindly requested to remove all HX, UN, UC and NO segments from their PNRs immediately or at least 24 hours prior to the flight departure date. Failure to remove these inactive segments from the GDS PNRs will make the travel service provider susceptible to ADMs for GDS booking fees.

Please follow the link for updated information.

<https://www.ethiopianairlines.com/aa/travel-updates/covid-19>

Best regards,