

Dear Travel Partners,

Ethiopian Airlines understands that the spread of the Coronavirus around the world has affected the travel plan of our valued customers.

Therefore, Ethiopian Airlines is waiving change fees to tickets issued anytime for travel from 01-MAR-2020 onwards until 30-JUNE-20. If there is a difference in the airfare or applicable taxes, due to the reissue/rerouting of the ticket, the additional amount will need to be collected. Customers can change their booking to travel on/or before December 31, 2020. This policy is applicable for all existing destinations across the Ethiopian International Network.

For reissue, please use waiver code: **CORUSMAR20**

In cases, where the flight is cancelled, please contact us for additional instruction at:

Phone: 1 800 445 2733

Email: WASCTO@Ethiopianairlines.com

For more information, follow the

link: <https://www.ethiopianairlines.com/aa/en/breaking-news/updates-and-health-advisory-on-the-covid-19-virus>

Best regards,