

## **EMIRATES-** INDIA VISA SUSPENSION SITUATION

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Dear Travel Partner,

Further to the Emirates Update #3 of 10<sup>th</sup> March (attached) where we laid down the applicable guidelines for the Coronavirus (COVID-19) outbreak, we are pleased to send you the below clarification which answers your remaining questions with regard to India

### **Tickets issued on/before 6th March 2020**

- Re-booking/rerouting permitted as per 'Book with peace of mind'
- **No waiver for refund fees permitted (normal refund conditions apply)**
- To avoid no-show booking must be cancelled (ticket kept open for future travel)

### **Tickets issued on/after 7th March 2020 up to 31st March 2020**

- Re-booking/rerouting permitted as per current 'Book with peace of mind'
- Refund permitted as per Update 3 (sent 10th March)
- To avoid no-show booking must be cancelled (ticket kept open for future travel)

Thank you for your support and stay healthy.

With best Regards,

Emirates Special Markets