

EK-EMIRATES

Update #2 : Fly Better with zero change and reissue fees - Book with a peace of mind

Dear Trade Partner,

Emirates is closely monitoring the situation around Coronavirus and would like to restate to our trade partners and clients they can book with peace of mind.

Our waiver policy now applies to **any bookings made before 31 March 2020**.

Our customers worldwide can enjoy more flexibility, choice and value; with the ability to change travel dates without change and reissuance fees.

How does this work?

- Changes to tickets means the travel date or destination.
- Tickets issued up to March 31, 2020 are eligible for the waiver.
- Customers can change their booking to travel on any date within 11 months of the original date of purchase.
- Date change is free. Destination change is as per difference in fare.
- If there is a difference in the airfare or applicable taxes, due to the reissue/reroute of the ticket, the additional amount will need to be collected.
- The policy covers all existing destinations across the Emirates network.
- The reissued ticket should be endorsed "**RODCFW1 – DUE COVID 19**".

Failure to add above mentioned endorsement message or follow these procedures may result in debit memos.

Vist [Travel updates](#) for the most up to date information.

We thank you for your ongoing support. If you require any further clarification or support please email [Sales Support](#).

Emirates USA