

Fly Better with zero change and reissue fees

EK-EMIRATES

Dear Trade Partner,

Due to the changing situation of COVID-19, we have updated our waiver policy to allow our passengers the choice of changing travel dates or destinations, without penalty. We will waive change/reissue fees on all new tickets issued **on/from Thursday 05 March to Tuesday 31 March 2020**.

What does this mean?

- Change fees and reissue fees are not applicable to new tickets issued from Thursday March 5, 2020 to Tuesday March 31, 2020, regardless of travel date.
- If there is a difference in airfare or applicable taxes, due to the reissue/reroute of the ticket, the additional amount will need to be collected.
- Customers can change their booking to any date for travel until system range in same booking class (RBD) as booked/ ticketed.
- Only one FOC (free of charge) change shall be permitted per ticket.
- The reissued ticket should be endorsed "**ONE CHG FOC – COVID 19**".

Failure to add above mentioned endorsement message or follow these procedures may result in debit memos.

If you require any further clarification or support please email [Sales Support](#).

Thank you for your continuous support and management of your client's bookings and ticket requirements on Emirates services. We are committed to ensuring you receive timely updates and relevant information on the current situation.

Emirates USA