

Trade Update

Book with peace of mind

Dear Valued Travel Partner,

Subject: Aer Lingus Regional cancellations due to Stobart Air temporary suspension of service

All Aer Lingus Regional flights (listed below) are being cancelled between 25th March 2020 and 30th April 2020 inclusive, due to Stobart's Air temporary suspension of service. This covers the following routings:

From	To	Route	Flight number
25-Mar-20	30-Apr-20	DUB-ABZ	EI3240/EI3242/EI3244
		ORK-BHX	EI3700/EI3708
25-Mar-20	30-Apr-20	SNN-BHX	EI3630/EI3638
		DUB-BRS	EI3280/EI3282/EI3284/EI3286
25-Mar-20	30-Apr-20	ORK-BRS	EI3842
		DUB-EDI	EI3250/EI3252/EI3254/EI3256/EI3258/EI3550
25-Mar-20	30-Apr-20	DUB-GLA	EI3220/EI3222/EI3224/EI3226/EI3228
		DUB-IOM	EI3212/EI3216
25-Mar-20	30-Apr-20	DUB-JER	EI3342
		DUB-LBA	EI3990/EI3392/EI3394/EI3396
25-Mar-20	30-Apr-20	DUB-NCL	EI3350
		DUB-NQY	EI3930
25-Mar-20	30-Apr-20	ORK-EDI	EI3806/EI3808
		SNN-EDI	EI3672
25-Mar-20	30-Apr-20	ORK-GLA	EI3832
		ORK-MAN	EI3720/EI3722/EI3726/3728
25-Mar-20	30-Apr-20	DUB-BHX	EI3264/EI3274/EI3276
		DUB-MAN	EI3322/EI3326/EI3328

Still operating from March 25th to April 30th, 2020:

- All flights DUB-KIR and DUB-CFN
 - (EI3201 / 3204 / 3205 / 3208 / 3401 / 3402 / 3403 / 3408)

Still operating from March 25th to March 29th, 2020:

- The below flights DUB-EDI and DUB-GLA will also continue to be operated by Aer Lingus Regional:
 - (EI 3552 / 3554 / 3522 / 3523)

On routes DUB-BHX and DUB-MAN:

Aer Lingus mainline services will continue to operate on DUB-BHX and DUB-MAN between 22nd March 2020 and 30th April 2020.



Guests booked on Aer Lingus Regional services on these routes will be re-accommodated to the nearest available Aer Lingus mainline flights on the same day, allowing for the fact that some guests may have connecting journeys to/from North America.

On routes DUB-EDI and DUB-GLA:

Commencing 25th March 2020, Aer Lingus will operate mainline services on Dublin to/from Edinburgh and Glasgow as follows:

25Mar-28Mar

- EI252/3 Daily DUB0625 EDI0735/0820 DUB0925
- EI222/3 Daily DUB0700 GLA0755/0835 DUB0930

29Mar-30Apr

- EI252/3 Daily DUB0540 EDI0645/0725 DUB0830
- EI222/3 Daily DUB0550 GLA0645/0725 DUB0820

On certain dates where booked loads are high, Aer Lingus may operate additional frequencies on DUB-EDI and DUB-GLA as well as the services listed above.

Guests booked on Aer Lingus Regional services on these routes will be re-accommodated to the nearest available Aer Lingus mainline flights on the same day, allowing for the fact that some guests may have connecting journeys to North America.

On routes ORK/SNN-BHX/MAN/GLA/EDI:

Guests booked on Aer Lingus Regional services on these routes to/from Cork and Shannon will be re-accommodated onto the relevant Aer Lingus mainline service from Dublin (or an Aer Lingus Regional flight between 25th and 28th March inclusive).

On routes from DUB/ORK/SNN-BRS/NCL/LBA/ABZ:

Guests booked on Aer Lingus Regional services to/from the above UK destinations will be re-accommodated onto the relevant Aer Lingus mainline service as follows

- NCL – re-accommodate on DUB-EDI
- BRS – re-accommodate on DUB-BHX
- LBA – re-accommodate on DUB-MAN
- ABZ – re-accommodate on DUB-EDI

Guests will be given the following options:

1. Change their booking to a later date, after 30th April.
 - a. No change fee will be charged.
 - b. A fare difference may apply for rebookings.
2. Apply for a refund.

Applies to all passengers on these services regardless of when they booked.

Please enter the following waiver code **RIF20STCV** into the PNR.

Please enter 3SSROTHSEIKK1 WAIVER CODE **RIF20STCV**.

Please do not hesitate to reach out to your sales manager if you have any questions. We thank you for your continued support.

Kind Regards,

Aer Lingus Sales Team

Aer Lingus Sales March 24, 2020