

Trade Update



Book with peace of mind

Dear Valued Travel Partner,

Effective from **March 13**, all **bookings** made on Aer Lingus regardless of the booking date will allow enhanced flexibility. All travel from today up until the 31st May 2020 will permit waiving of change fees. Changes to bookings should be made no later than the 25th of March 2020. The waiver applies to all tickets, all fare types, all destinations, all points-of-sale and all travel dates available for sale.

The key points to note are:

- Normal change fees are waived
- Fare difference will apply
- Changes can be made right up to departure
- Refund fees will not be waived
- New itineraries should be completed within one year of the original travel
- Aer Lingus reserves the right to withdraw the policy at any time.

Please enter the following waiver code **RIS20POM** into the PNR.

Please enter 3SSROTHS1AKK1 WAIVER CODE **RIS20POM (1A,1G,1S)** depending on your GDS.

For more details: please review our policy on **www.aerlingus.com**

Aer Lingus is co-operating fully with the HSE and is liaising with the Department of Foreign Affairs, other Government Departments and the relevant authorities as required.

Please do not hesitate to reach out to your sales manager if you have any questions. We thank you for your continued support.

Kind Regards,
Aer Lingus Sales Team