

Delta Offers Ticket Validity Extensions

Delta has listened to your feedback and has been working closely with our partners at ATPCO and the GDSs to identify a standard and easy solution for our travel agency partners to use towards future bookings for expired tickets that have been extended due to COVID-19.

Qualifying Tickets

To provide customers with greater flexibility and an expanded timeframe to use previously issued tickets, Delta's current Coronavirus All International and All Domestic Travel Exception Policies permit travel through September 30, 2022.

In addition, previously issued unused tickets that were **not booked for travel during the impacted travel dates** indicated in the Travel Exception Policies above will also be extended. For wholly unused tickets purchased between April 1, 2019 and September 30, 2019, Delta will extend validity through **September 30, 2022**.

- No further action needs to be taken by our travel agency partners to ensure these tickets remain open for use. Ticket validity for qualifying tickets will be extended to September 30, 2022; all travel must be completed by September 30, 2022.
- Any expired tickets that qualify under one of the above travel exception policies are available to be manually exchanged. An automated solution is expected to be available in early June.

Please click here for additional details.

Complimentary Name Changes on SkyBonus Accounts

Effective immediately, Delta will provide complimentary name changes on all travel agency-issued SkyBonus account tickets, which qualify for future travel under Coronavirus <u>All International</u> and <u>All Domestic</u> Travel Exception Policies. All other terms and conditions of the Travel Exception Policies must be followed.

If you have questions or need additional information pertaining to Delta's Travel