

Delta Travel Exception Policy

Coronavirus Situation - Latin America and the Caribbean - Bulletin 4

(March 15, 2020) - Delta Air Lines is extending its waiver to assist customers who may be impacted due to the coronavirus health concerns.

Exception Policy Overview

To view complete policy details, please visit the [Delta Professional Travel Agency Website](#).

Delta's Travel Exception Policy may change at any time without advance notice.

Applies to Tickets Issued On or Before:

March 15, 2020

Affected Area:

- Argentina
- **Colombia**
- Ecuador
- El Salvador
- Guatemala
- St. Maarten

Date of Impacted Travel:

March 12 - May 31, 2020

Tickets Must Be Reissued On or Before:

December 31, 2020

New Travel Must Originate On or Before:

December 31, 2020

Rebooking Type:

Cabin to Cabin

Documentation Details

Waiver Codes

Cabin to Cabin: C2L2A

Waive Change Fee: T2N2A

OSI:

CHANGES PER CORONAVIRUS SITUATION LATIN
12MAR20
REFUNDED PER CORONAVIRUS SITUATION
LATIN 12MAR20

**ALL EXCEPTION
POLICIES**