

# Delta Travel Exception Policy

## Coronavirus Situation in Italy - Bulletin 5

Please see the update to the “Date of Impacted Travel” listed below. The correct Date of Impacted Travel for this bulletin is February 25 - May 31, 2020. The correct Date for “Tickets Must Be Reissued On or Before” and “New Travel Must Originate On or Before” is August 31, 2020. The correct dates are reflected on the Delta Professional Travel Agency website.

(March 6, 2020) - Delta Air Lines is extending its waiver to assist customers who may be impacted due to health concerns from the Coronavirus in Italy.

### Exception Policy Overview

To view complete policy details, please visit the [Delta Professional Travel Agency Website](#).

*Delta’s Travel Exception Policy may change at any time without advance notice.*

Applies to Tickets Issued On or Before:

March 6, 2020

Affected Area:

All flights to/from Italy

Date of Impacted Travel:

February 25 - May 31, 2020

Tickets Must Be Reissued On or Before:

August 31, 2020

New Travel Must Originate On or Before:

August 31, 2020

Rebooking Type:

Cabin to Cabin

## Documentation Details

### Waiver Codes

Cabin to Cabin: K7V2R

Waive Change Fee: V4Q3F

OSI: CHANGES PER CORONAVIRUS SITUATION IT 25FEB20  
REFUNDED PER CORONAVIRUS SITUATION IT 25FEB20