

Notice via email

**Date : April 16, 2020**

**From : Cathay Pacific Airways Limited**

**To : Corporate Customers / Trade Partners**

## Fly (worry) free

One year of free and unlimited changes for all new tickets issued between 9 March and 30 June 2020



Dear Valued Travel Partner,

We understand being flexible is more important now than ever – that is why we have extended the offer of free and unlimited changes to all new tickets purchased up to 30 June 2020. Moreover, your travellers can now have more time to alter their plans, with unlimited changes available up to one year after ticket purchase, at no extra cost.

- **If your travellers have booked directly with us**, they can easily rebook and reroute using [Manage booking](#), with free and unlimited changes available until 30 June 2020. After then, simply call their [local reservations offices](#) to make any further changes.
- **If your travellers have booked through a travel agent**, please contact them for assistance.

[<Find out more>](#)

If your travellers booked before 9 March 2020, they are also able to alter their booking (fees may apply). Please visit [COVID-19 free rebooking](#) for more information.

We hope this helps your travellers in making plans.



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Should you have any questions or concerns, please do not hesitate to contact your account manager or travel agent.

Yours Sincerely,

**Commercial Sales Team**

### **Terms and conditions**

- Travel must be completed within one year from the date of ticket issuance.
- Applicable to all tickets originally purchased and issued between 9 March and 30 June 2020.
- The offer above applies to Cathay Pacific and Cathay Dragon tickets only.
- Applicable to all fares, except redemption tickets, group tickets and Cathay Pacific Holidays packages.
- Booking changes must be made before departure.
- Fare/ tax differences may apply, due to the fare restrictions/ conditions of your travellers' ticket.
- Standard cancellation guidelines apply to all fares.