

Special Ticketing Guideline for the **Republic of Korea** (25 February 2020 – 30 Apr 2020)

Issue on 4 March 2020

This COMP029A supersedes COMP029 - updated travel dates.

With immediate effect, rebooking/rerouting/refund charge will be waived for all tickets issued worldwide (irrespective of fare type) on/before 24 February 2020 (original ticket issue date) for Cathay Pacific (CX) / Cathay Dragon (KA) confirmed booking arriving to or departing from the Republic of Korea on during 25 February 2020 - 30 April 2020.

Details as follows:

CX/KA ticket stock

Cancellation and Refund

No waiver on cancellation, and refund charges.

For all tickets include non-refundable tickets:

- Totally un-used tickets: 100 percent refund.
- Partly used tickets: Permitted, refund penalty waived.

Rebooking/Rerouting/No show

Rebooking/rerouting/no show charges will be waived on conditions that:

- Such requests are made on/before 30 April 20, for travel with Cathay Pacific (CX) / Cathay Dragon (KA) confirmed booking arriving to or departing from the Republic of Korea on 25 February 2020 30 April 2020.
- Revised (new) travel date must be on/before 10 December 2020 and subject to flight availability.

In which case, the ticket expiry date will be adjusted accordingly.

 The newly rebooked sector must observe and conform to the conditions of the respective fare rule, e.g. blackout dates, flight application, weekend/weekday travel, stopover



charges and applicable seasonality by collecting additional/refunding difference (if any) as appropriate.

- Reissuance charges will only be waived due to the expiry of the original ticket.
- Rerouting to/from/via Cathay Pacific (CX) / Cathay Dragon (KA) online (marketing) cities by Cathay Pacific (CX) / Cathay Dragon (KA) marketing flights.

And subject to flight availability and fare/tax difference.

Endorsement

Condition of the respective fare rules applies.

Note: Please include waiver code: **COMP029A** in the END BOX.

Group

Conditions 1 (a-c) above are applicable for Groups. Please contact Cathay Pacific Airways North America Group Desk.

Redemption Tickets

Please refer to the related special guidelines in Asia Miles website or contact the Marco Polo Club at 855-781-7104 (USA) / 855-214-5935 (Canada) / Asia Miles Service Centre 866-892-2598 (USA) / 877-631-6283 (Canada).

Please refer to latest special ticketing guidelines in:

USA:

https://www.cathaypacific.com/cx/en_US/travel-information/travel-preparation/travel-advisories.html

Canada:

https://www.cathaypacific.com/cx/en_CA/travel-information/travel-preparation/travel-advisories.html

On behalf of **Cathay Pacific Airways**, we would like to take this opportunity to thank you for your continued support. If you have any question, please contact Cathay Pacific Airways North America Global Call Center at 1-800-848-5008.