

# Special Ticketing Guideline for **Israel** (19 February 2020 – 30 Apr 2020)

Issue on 4 March 2020

This COMP027B supersedes COMP027A - updated travel dates.

With immediate effect, rebooking/rerouting/refund charge will be waived for all tickets issued worldwide (irrespective of fare type) on/before 19 February 2020 (original ticket issue date) for Cathay Pacific (CX) / Cathay Dragon (KA) **confirmed booking arriving to or departing from Tel Aviv, Israel during 19 February 2020 – 30 April 2020.**

Details as follows:

## **CX/KA ticket stock**

### **Cancellation and Refund**

No waiver on cancellation, and refund charges.

For all tickets include non-refundable tickets:

- Totally un-used tickets: 100 percent refund.
- Partly used tickets: Permitted, refund penalty waived.

### **Rebooking/Rerouting/No show**

Rebooking/rerouting/no show charges will be waived on conditions that:

- Such requests are made on/before 30 April 2020, for travel with Cathay Pacific (CX) / Cathay Dragon (KA) **confirmed booking arriving to or departing from Tel Aviv, Israel on 19 February 2020 – 30 April 2020.**
- Revised (**new**) travel date must be on/before **10 December 2020** and subject to flight availability.

In which case, the ticket expiry date will be adjusted accordingly.

- The newly rebooked sector must observe and conform to the conditions of the respective fare rule, e.g. blackout dates, flight application, weekend/weekday travel, stopover

charges and applicable seasonality by collecting additional/refunding difference (if any) as appropriate.

- Reissuance charges will only be waived due to the expiry of the original ticket.
- Rerouting to/from/via Cathay Pacific (CX) / Cathay Dragon (KA) online (marketing) cities by Cathay Pacific (CX) / Cathay Dragon (KA) marketing flights.

And subject to flight availability and fare/tax difference.

### **Endorsement**

Condition of the respective fare rules applies.

Note: Please include waiver code: **COMP027B** in the END BOX.

### **Group**

Conditions 1 (a-c) above are applicable for Groups. Please contact Cathay Pacific Airways North America Group Desk.

### **Redemption Tickets**

Please refer to the related special guidelines in Asia Miles website or contact the Marco Polo Club at 855-781-7104 (USA) / 855-214-5935 (Canada) / Asia Miles Service Centre 866-892-2598 (USA) / 877-631-6283 (Canada).

### **Please refer to latest special ticketing guidelines in:**

#### **USA:**

[https://www.cathaypacific.com/cx/en\\_US/travel-information/travel-preparation/travel-advisories.html](https://www.cathaypacific.com/cx/en_US/travel-information/travel-preparation/travel-advisories.html)

#### **Canada:**

[https://www.cathaypacific.com/cx/en\\_CA/travel-information/travel-preparation/travel-advisories.html](https://www.cathaypacific.com/cx/en_CA/travel-information/travel-preparation/travel-advisories.html)

On behalf of **Cathay Pacific Airways**, we would like to take this opportunity to thank you for your continued support. If you have any question, please contact Cathay Pacific Airways North America Global Call Center at 1-800-848-5008.