

To: All Travel Agents
 From: New York Sales Office
 Date: 09 June, 2020

Ref: CI030/2020-NYC

IMPORTANT NOTICE : N. America Flight July'20 Schedule Update

Dear Travel Partners,

In light of the evolving coronavirus (COVID-19) pandemic, and the continuous travel restrictions/policies implemented by each local government, China Airlines **North America to Taipei route .v.v.** will provide limited schedule departure from LAX/SFO/YVR to TPE from 01July to 31July. Please refer to the following table for the available schedule and inform your passengers of the changes in schedule:

To/from	Flight No.	O&D	Departure	Arrival	01 Jul to 31Jul, 2020
SFO	CI003	SFOTPE	0105	0525+1	Every Thursday/Saturday: 02Jul, 04Jul, 9Jul, 11Jul, 16Jul, 18Jul, 23Jul, 25Jul, 30Jul
	CI004	TPE SFO	2335	2000	Every Tuesday/Thursday: 02Jul, 07Jul, 9Jul, 14Jul, 16Jul, 21Jul, 23Jul, 28Jul, 30Jul
LAX	CI005	LAXTPE			Temporary Suspended
	CI006	TPELAX			Temporary Suspended
	CI007	LAXTPE	0005	0500+1	From 01-19Jul: Every Tuesday/Saturday 04Jul, 07Jul, 11Jul, 14Jul, 18Jul From 20Jul-31Jul: Every Tuesday/Thursday/Saturday 21Jul, 23Jul, 25Jul, 28Jul, 30Jul
	CI008	TPELAX	2350	2050	From 01-19Jul: Every Thursday/Sunday 02Jul, 05Jul, 09Jul, 12Jul, 16Jul, 19Jul From 20Jul-31Jul: Every Tuesday/Thursday/Sunday 21Jul, 23Jul, 26Jul, 28Jul, 30Jul
ONT	CI023	ONTTPE			Temporary Suspended
	CI024	TPEONT			Temporary Suspended
JFK	CI011	JFKTPE			Temporary Suspended
	CI012	TPEJFK			Temporary Suspended
HNL	CI001	HNLTPE			Temporary Suspended
	CI002	TPEHNL			Temporary Suspended
YVR	CI031	YVRTPE	0220	0520+1	Every Sunday 05Jul, 12Jul, 19Jul, 26Jul
	CI032	TPEYVR	2335	1945	From 17Jul-31Jul Every Friday 17Jul, 24Jul, 31Jul,

For other flight/routes suspension/cancellation or schedule change, please refer to your GDS update or visit China-Airlines.com for the latest flight status. If you have any question, please contact your Area Sales Manager or China Airlines Customer Service Center at 1-800-227-5118.

Handling Guideline due to above flight cancellation

Refund Full refund. Please annotate **“NO RFND FEE DUE TO CIXXX/DATE FX”** into your IAR report.

Reissue a. Reissue is permitted for once without applying reissue fee under the same booking class, same itinerary (departure/arrival airport) and travel in same seasonality within ticket validity.

b. Fare difference will be collected if any, e.g. difference seasonality, RBD and rerouting...etc.

Please annotate **“INVOL REISS DUE TO CIXXX/DATE FX”** wording in the Endorsement box.

Please kindly disseminate this notice to your staff. If you have any question, please contact China Airlines Sales office for assistance. Thank you for continuing support of China Airlines.