

To: All Travel Agents

From: New York Sales Office

Date: 28 May, 2020 Ref: CI026/2020-NYC

N. America Flight Jun'20 Schedule Update

Dear Travel Partners,

Further to our previous announcement on 18May20 about Jun'20 flight schedule between SFO/LAX/YVR and TPE, following is an updated schedule from 01Jun'20 to 30Jun'20 for your information.

In between SFO and TPE: CI004/TPESFO every Thursday and CI003/SFOTPE every Saturday

In between LAX and TPE: CI008/TPELAX every Sunday and CI007/SFOTPE every Tuesday

In between YVR and TPE:

01Jun-15Jun'20: CI032/TPEYVR every Monday 01/08Jun and CI031/YVRTPE every Wednesday 03/10Jun 16Jun-30Jun'20: CI032/YVRTPE NOOP and CI031/YVRTPE every Sunday 21/28Jun

To/from	Flight No.	O&D	Departure	Arrival	Jun 1-30
SFO	CI003	SFOTPE	0105	0525+1	Operate: 06Jun (Sat) / 13Jun (Sat) / 20Jun (Sat) / 27Jun (Sat)
	CI004	TPESFO	2335	2000	Operate: 04Jun (Thu) / 11Jun (Thu) / 18Jun (Thu) / 25Jun (Thu)
LAX	CI005	LAXTPE			Temporary Suspended
	C1006	TPELAX			Temporary Suspended
	CI007	LAXTPE	0005	0500+1	Operate: 02Jun (Tue) / 09Jun (Tue) / 16Jun (Tue) / 20Jun (Sat) / 23Jun (Tue) / 27Jun (Sat) / 30Jun (Tue)
	C1008	TPELAX	2350	2050	Operate: 07Jun (Sun) / 14Jun (Sun) / 18Jun (Thu) / 21Jun (Sun) / 25Jun (Thu) / 28Jun (Sun)
ONT	CI023	ONTTPE			Temporary Suspended
	CI024	TPEONT			Temporary Suspended
JFK	CI011	JFKTPE			Temporary Suspended
	CI012	TPEJFK			Temporary Suspended
HNL	CI001	HNLTPE			Temporary Suspended
	C1002	TPEHNL			Temporary Suspended
YVR	CI031	YVRTPE	0200	0520+1	Operate: 03Jun (Wed) / 10Jun (Wed) / 21Jun (Sun) / 28Jun (Sun)
	CI032	TPEYVR	2335	1920	Operate: 01Jun (Mon) / 08Jun (Mon)

For other flight/routes suspension/cancellation or schedule change, please refer to your GDS update or visit China-Airlines.com for the latest flight status. If you have any question, please contact your Area Sales Manager or China Airlines Customer Service Center at 1-800-227-5118.

Handling Guideline due to above flight cancellation

Refund Reissue Full refund. Please annotate "NO RFND FEE DUE TO CIXXX/DATE FX" into your IAR report.

- a. Reissue is permitted for once without applying reissue fee under the same booking class, same itinerary (departure/arrival airport) and travel in same seasonality within ticket validity.
- b. Fare difference will be collected if any, e.g. difference seasonality, RBD and rerouting...etc. Please annotate "INVOL REISS DUE TO CIXXX/DATE FX" wording in the Endorsement box.

Please kindly disseminate this notice to your staff. If you have any question, please contact China Airlines Sales office for assistance. Thank you for continuing support of China Airlines.