

Ref. No. LAX06APR2020

To:All AgentsFrom:Los Angeles Sales OfficeDate:April 06, 2020Subject:Flight Cancellation Advisory

Due to COVID-19 pandemic, please be advised the cancellation of those following flights. Passengers with confirmed booking will be transferred to next available CI operating flights. Thank you for your understanding and stay safe!

Route	Flight#	Date Range	Flight Cancellation
TPE-LAX	CI008	10-17APR	Mon, Wed, Fri
		20-29APR	Mon, Wed, Fri, Sun
LAX-TPE	CI007	11-25APR	Mon, Thu, Sat
		27-30APR	Mon, Tue, Thu

In case you need to process reissue or refund for passengers ticketed on any of above cancelled flights, simply insert the flight number, date and FX (example: CI08/10APR CANX) to proceed.

Area Account Manger	Contact No.	Email
Allen Lee	310-529-0005	pai-lun.lee@china-airlines.com
Calvin Shih	310-925-6521	calvin.shih@china-airlines.com
Wayne Hou	310-990-8598	wayne.hou@china-airlines.com
Nicole Lee	310-925-6519	nicole.lee@china-airlines.com
Indoor Sales Support	Contact No.	Email
Jennifer Hsueh	310-615-3896	jennifer.hsueh@china-airlines.com
Philenda Weng	310-615-3886	philenda.weng@china-airlines.com
Robert Chung	310-615-3853	robert.chung@china-airlines.com

Thank you for your continuous support of China Airlines!

If you have any further questions, please don't hesitate to contact your Area Account Manager.