Ref: **CI017/2020-NYC**
Date: **26MAR'2020**
Subject: **Important Notice: Route Suspension Notice (Updated on 26MAR2020)**

Dear Travel Partners,
In light of the evolving coronavirus (COVID-19) pandemic, and the travel restrictions/polices implemented by each local government, China Airlines will be making **temporary Suspension for North America to Taipei route v.v.**
Please assist to inform your passengers of the changes in schedule:

To/from	Flight No.	O&D	Mar					Apr	May														
			27	28	29	30	31	01- 30	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
			Fr	Sa	Su	Mo	Tu		Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr
SFO	CI003	SFOTPE		V		V				V	V	V	V	V	V	V	V	V	V	V	V	V	V
	CI004	TPESFO	V		V				V	V	V	V	V	V	V	V	V	V	V	V	V	V	V
LAX	CI005	LAXTPE							V			V		V		V			V		V		V
	CI006	TPELAX							V			V		V		V			V		V		V
	CI007	LAXTPE	V	V			V	Every Mon/Tue/Thur/Sat	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V
	CI008	TPELAX	V			V		Every Mon/Wed/Fri/Sun	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V
ONT	CI023	ONTTPE				V				V	V	V	V	V	V	V	V	V	V	V	V	V	V
	CI024	TPEONT			V				V	V	V	V	V	V	V	V	V	V	V	V	V	V	V
JFK	CI011	JFKTPE			V						V			V		V		V			V		V
	CI012	TPEJFK		V						V			V		V		V			V		V	
HNL	CI001	HNLTPE																					
	CI002	TPEHNL																					

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<u>Handling Guideline due to above flight cancellation</u>

1. Refund **Full refund. Please annotate "NO RFND FEE DUE TO CIXXX/DATE FX" into your IAR report.**

2. Reissue **Reissue is permitted for once without applying reissue fee under the same booking class, within ticket validity, and same itinerary (departure/arrival airport).**

Please annotate "INVOL REISS DUE TO CIXXX/DATE FX" wording in the Endorsement box.

Special Remark: Effective after 15MAY2020, CI001/CI002 will resume normal 3 flights per week TUE/THR/SAT

For other flight/routes suspension/cancellation or time change, please refer to your GDS update or visit **China-Airlines.com** for the latest flight status.

Your assistance to disseminate this notice to your staff is appreciated. For any question, please contact CI Customer Service and Reservations at **1-800-227-5118**.

Thank you for your continuous support of China Airlines!