

Dear Travel Partners:

We regret to inform you that the following **CI011/CI012** flights were **cancelled**, to serve our mutual customers better,

1. We are soliciting your help to inform your clients about this cancellation and assist them to reschedule their flights.

2. Please use waiver code: "2020QT017SZ" to waive refund penalty if passenger was affected by the listed flights below and would like to cancel their flights.

<u>Origin</u>	Destination	<u>Flight No.</u>	<u>Departure Date</u>
JFK	TPE	CI011	Mar 30, 2020
			Apr 6, 2020
			Apr 13, 2020
			Apr 20, 2020
			Apr 26, 2020
TPE	JFK	CI012	Mar 29, 2020
			Apr 5, 2020
			Apr 12, 2020
			Apr 19, 2020
			Apr 25, 2020