

March 25, 2020

WAIVER POLICY NOTICE 10381- DW - APPLIES TO GROUPS

In line with the company-wide notice of waiver 10381 - DW version 10, these are the possible scenarios that can be applied to groups:

WAIVER POLICY				
STATUS	ROUTE	ISSUE DATE	FLIGHT DATE	ANSWER
Issued	All	< March 14	<= April 30	Move without penalty Fare change applies
Issued	All	< March 14	> April 30	Fare difference payment + reissuance penalty apply
Not issued	All		<= April 30	Move without penalty Fare change applies Recalculate payment terms
Not issued	All		> April 30	Penalty applies as per contract

For additional information see Q&A [Here](#)