

Updated Commercial Policy

Due to the global crisis caused by the CORONAVIRUS (COVID-19), Aerolíneas Argentinas would like to inform you of its present policy regarding all tickets purchased on/before April 12, 2020.

Tickets for domestic travel, in Argentina

Passengers whose flights have canceled and passengers whose flights have not been canceled and want to make a change and whose original outbound flight was/is between March 15 and June 30, 2020:

CHANGES

No penalty or fare difference when travel is completed on/before November 30, 2020. (*)
No penalty, but subject to the fare difference (if there is any) for travel on/after December 1, 2020. (*)

(*) The date change must always be made within one year of the date the ticket was issued.

Tickets to/from Europe, the United States or Asia

Passengers whose flights have been canceled due to COVID19 (the coronavirus) and want to make a change and still fly to/from Europe, the United States or Asia:

CHANGES

No penalty or fare difference when travel is completed on/before November 30, 2020. (*)
No penalty, but subject to the fare difference (if there is any) for travel on/after December 1, 2020. (*)

(*) The date change must always be made within one year of the date the ticket was issued.

Passenger with flights that have not been canceled but want to make a change and still fly to/from Europe, the United States or Asia and whose original outbound flight was/is on/before August 31, 2020:

No penalty but subject to the fare difference when travel is completed on/before November 30, 2020. (*)

(*) The date change must always be made within one year of the date the ticket was issued.

Tickets to/from Brazil, Chile, Uruguay, Bolivia, Peru, Paraguay, Colombia and the Caribbean (PUJ/CUN)

Passengers whose flights have been canceled (any date) due to COVID19 (the coronavirus) and passengers whose flights have not been canceled, whose outbound travel date was between March 15-20, 2020 and want to make a change:

CHANGES

No penalty or fare difference when travel is completed on/before November 30, 2020. (*)

No penalty, but subject to the fare difference (if there is any) for travel on/after December 1, 2020. (*)

(*) The date change must always be made within one year of the date the ticket was issued.

Passengers whose flights have not been canceled that what to make a change and whose outbound flight is between May 1 and June 30, 2020:

No penalty but subject to the fare difference when travel is completed on/before November 30, 2020. (*)

(*) The date change must always be made within one year of the date the ticket was issued.

For more information
1-800-333-5855
salesupport@us.aerolineas.aero

The logo for Aerolíneas Argentinas, featuring a stylized white bird icon above the text "Aerolíneas Argentinas" in a white serif font.