

Air India

Dear Travel Partners,

Since, the announcement of suspension of visa was sudden, to facilitate passenger, it **has been decided that No-Show charges will be waived till 20th March, 2020**, in case passenger has not cancelled the booking and wanted to avail the benefit of the waiver. However, beyond 20th March 2020, any booking which is not cancelled will attract applicable no-show charges. This is to remove unnecessary blocking of inventory.

Please cancel reservations in GDS in order to avoid no show.

In order, to avail the **Waiver benefit for free change, the passengers need to present the tickets at least D-72 hours.**

We reiterate, the waiver code to be incorporated in OSI field is: **21/INT/2020.**

Best Regards,
Sales Department