FLASH USA - March 13, 2020

Flights to/from Europe

Due to the impact of the COVID-19 virus, Air Canada has further adjusted its Atlantic schedule resulting in the temporary suspension of certain routes and the delay of the start-up of some seasonal services between Canada and Europe.

Flights from Toronto will be suspended to Copenhagen (March 17 to April 30), Dubai (March 29 to April 24) and Madrid (March 18 to May 1). Other seasonal routes from Toronto and Montreal will begin operating for summer 2020 later than previously planned, including to Athens (now commencing April 9) and to Barcelona (now commencing May 1). Toronto-Budapest will now commence May 2.

These changes are in addition to the previously announced temporary suspensions of flights to Italy and Israel.

Due to the significant volume of changes on Europe, please note the following:

- Flights which have been temporarily suspended we may not have been able to accommodate customers to their final destination; customers have been re-protected via FRA/MUC/BRU/ZRH/VIE/LHR, without OAL space.
- Flights with reduced frequency customers will be re-protected to their final destination either on same day (for example YYZCDG, could be on YYZ-YUL-CDG), or day prior / day after (for example, YYZLIS may be protected +1/-1 day).

Where no suitable options were available for re-accommodation, please refer to the **Schedule Change policy**.

Update: Government-imposed entry requirements to the United States

Travellers who are not U.S. nationals or legal permanent residents of the U.S. should be aware that if they are flying from European countries covered by the U.S. order* to the United States, and connecting through Canada, they may

Protection agency.

U.S. residents holding a U.S. passport/green card and who have been to the E.U. or the People's Republic of China in the last 14 days will be able to travel to the U.S. via certain airports approved by the U.S. Government. The approved airports Air Canada operates to are:

- Chicago O'Hare International Airport (ORD), Illinois
- San Francisco International Airport (SFO), California
- Seattle-Tacoma International Airport (SEA), Washington
- Honolulu Daniel K. Inouye International Airport (HNL), Hawaii
- Los Angeles International Airport (LAX), California
- Hartsfield-Jackson Atlanta International Airport (ATL), Georgia
- Washington-Dulles International Airport (IAD), Virginia
- Newark Liberty International Airport (EWR), New Jersey
- Dallas/Fort Worth International Airport (DFW), Texas
- Detroit Metropolitan Airport (DTW), Michigan

For more information, please visit our **dedicated** webpage at www.aircanada.com.

*Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, and Switzerland.