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American Airlines is providing even greater flexibility to our travelers in light of travel uncertainties around the coronavirus.

Extending our Global Flexibility Waiver

Today, we are further enhancing our offer to extend ticket validity and waive change fees for customers who purchase travel through September 2020. Additional updates on existing travel alerts can be found on [SalesLink](#).

- For any ticket purchased on or before June 30, 2020, with travel through September 30, 2020, the change fee may be waived. This offer is available for any of American's fares, and customers will have until December 31, 2021 for future travel. In some instances a fare difference may apply.
- In addition, if you have an unused ticket with an expiration date that is between March 1, 2020 and September 30, 2020, the value of your unused ticket can be used for travel through December 31, 2021.
- Customers are allowed to change their origin and destination cities as part of this offer.
- Our [flexible fare offerings](#) provide even greater flexibility, and remain available for purchase through May 31, 2020.

For questions, customers within the U.S. and Canada can contact our Sales Support Desk at 1-800-621-8489, and international customers can contact their local Sales Support desk or Reservations.

We encourage you to check our [Newsroom](#) for the latest updates on our response to the coronavirus. We hope these changes demonstrate our continued commitment to you and your travelers. We value your partnership and continued business.

This information can also be found on SalesLink by viewing: [Latest Communication Updates](#)

Sincerely,

Agency Relations

American Airlines Global Sales