

American Airlines will make additional schedule changes to address record low customer demand related to the coronavirus (COVID-19).

Summer and winter capacity adjustments

American announced today that we will suspend more than 60% of our total international capacity this summer compared to the same peak period in 2019, which includes capacity reductions of 80% in the Pacific, 65% in the Atlantic, and 48% in Latin America. These changes are due to significantly decreased customer demand as well as government travel restrictions — both related to COVID-19. The reduced summer schedule, as well as the <u>previously announced</u> domestic schedule reductions for May, will be reflected on <u>aa.com</u> starting Sunday, April 5.

Our new service to Auckland (AKL) from Dallas-Fort Worth (DFW), Christchurch (CHC) from Los Angeles (LAX), and Bangalore (BLR) from Seattle (SEA) that previously was scheduled in October 2020 will now begin operating in winter 2021. The resumption of existing service to AKL from LAX — which was originally slated to resume in early October 2020 — will now resume at the end of October 2020.

We will further extend the start date of new routes. Service to London (LHR) from Boston (BOS) will now launch in October 2020 and service to Tel Aviv (TLV) from DFW will begin in September 2021. Service to Casablanca (CMN) from Philadelphia (PHL) and Krakow (KRK) from Chicago (ORD) will not launch this year, as well as 23 existing summer seasonal routes.

A full list of changes to the international summer schedule can be found <u>here</u>.

You can always check our <u>Newsroom</u> for the latest updates on our response to COVID-19. We will continue to keep you updated during this difficult time. As always, thank you for your partnership.

This information can also be found on SalesLink by viewing:

Latest Communication Updates

As always, we appreciate your continued business!

Sincerely,

Agency Relations

American Airlines Global Sales