



Issued: March 13, 2020

American Airlines is offering protection for our ticketed customers who may be impacted by the suspension of service by British Airways between London, United Kingdom (LHR) and Beirut, Lebanon (BEY) from May 1, 2020 and beyond.

Please be guided by the following:

Special Travel Exception for AA/001 Tickets Service between LHR and BEY on BA											
Flights Affected:	LHR to/from BEY										
Ticketed On/Before:	March 11, 2020										
Effective for Ticketed Travel Dates:	May 1, 2020 and beyond										
Reissue Ticket On/Before:	Same day as flight rebooking <ul style="list-style-type: none"> Must be within Ticket Validity 										
Rebooking Options:	Rebook equivalent RBD as indicated below. Premium Economy cabin to be protected in main cabin: <ul style="list-style-type: none"> ME Prime <table border="1" data-bbox="802 1050 1181 1314"> <thead> <tr> <th>When ticketed on BA in:</th> <th>Rebook on ME in:</th> </tr> </thead> <tbody> <tr> <td>J, C, R, D, I</td> <td>Z</td> </tr> <tr> <td>Y/B/H/K/M/L/V</td> <td>N, T, Q, L</td> </tr> <tr> <td>S, N, Q</td> <td>N, T</td> </tr> <tr> <td>O</td> <td>N</td> </tr> </tbody> </table> Must ensure a record locator or OSI acknowledgement is received 	When ticketed on BA in:	Rebook on ME in:	J, C, R, D, I	Z	Y/B/H/K/M/L/V	N, T, Q, L	S, N, Q	N, T	O	N
When ticketed on BA in:	Rebook on ME in:										
J, C, R, D, I	Z										
Y/B/H/K/M/L/V	N, T, Q, L										
S, N, Q	N, T										
O	N										
Change to Origin/Destination:	Not allowed										
Refund Eligibility:	Allowed Refer to Refund Policy on policy document										
Endorsement Box:	SKCHG/BEYSUSP										
Phone Field:	Ensure the customer's telephone contact number is updated										

This information can also be found on SalesLink by viewing:

[Latest Communication Updates](#)

As always, we appreciate your continued business!

Sincerely,

Agency Relations

American Airlines Global Sales