

American Airlines has implemented a special exception policy to our travel partners that is now available for our mutual customers due to the recent amendment to the Government-imposed Travel Restrictions related to the evolving Novel Coronavirus situation. Our Travel Notice exception policies on American are also available when ticketed on **001 ticket stock** for travel on AA Prime, AA*/AY, AA*/BA, AA*/IB, AA*/JL and AA*/QF

Special Travel Exception Policy	
Affected Airport Codes:	All Airports within the following countries: Austria Belgium Czech Republic Denmark Estonia Finland France Germany Greece Hungary Iceland Ireland Italy Latvia Liechtenstein Lithuania Luxembourg Malta Netherlands Norway Poland Portugal Slovakia Slovenia Spain Sweden Switzerland United Kingdom
Tickets Issued On/Before:	March 11, 2020
Impacted Travel Dates:	March 11, 2020 - May 31, 2020
New Travel Dates:	March 11, 2020 - December 31, 2020
Reissuance of Tickets On/Before:	Same day as flight rebooking
Inventory Requirements:	Same Inventory, Same Booking Class, Same Cabin If rebooked to a higher booking class or cabin, fare difference is applicable Basic Economy - Refer to Inventory Requirements
Endorsement Box Requirements: Ticket Reissue Required	TNADV2/NVLCRNR EUR
Changes to Origin/Destination:	Allowed* *Change Fee only is waived, Fare Difference Applies Refer to Changes to Origin/Destination
Changes to Stopover City:	Allowed* *Change Fee only is waived, Fare Difference Applies
Changes to Connection City:	Allowed* *Change Fee only is waived, Fare Difference Applies
Changes to Co-Terminal:	Allowed* *Change Fee only is waived, Fare Difference Applies
Extended Travel Rebooking:	Allowed* *Change Fee only is waived, Fare Difference Applies Note: The new ticket must include: TNADVE/NVLCRNR EUR in the Endorsement Box or will be subject to a debit memo
Refund Eligibility:	No Refund Allowed* *Foreign Nationals refer to Refund Policy Information Canceled flight / 60+ minute delay may be processed for a refund via GDS/ARC/BSP
Travel to/from/through on American, and JB Operated and Marketed Flights:	001 ticket stock for travel on: AA Prime AA*/AY AA*/BA AA*/IB AA*/JL AA*/QF Note: No JB Prime flights are allowed
Sales Support Authorization	SalesLink Service Request is not applicable

Affected Airports - City and Country Association:

All Airports to/from/thru the affected Countries listed above

This information can also be found on SalesLink by viewing:

[Latest Communication Updates](#)

As always, we appreciate your continued business!

Sincerely,

Agency Relations

American Airlines Global Sales
