

Special Travel Exception Policy	
Affected Airport Codes:	ICN
Tickets Issued On/Before:	February 24, 2020
Impacted Travel Dates:	February 24, 2020 - May 1, 2020 (Was February 24, 2020 - April 24, 2020)
New Travel Dates:	February 24, 2020 - June 30, 2020
Reissuance of Tickets On/Before:	Same day as flight rebooking
Inventory Requirements:	Lowest Inventory Available – Same Cabin Basic Economy - Refer to Inventory Requirements
Endorsement Box Requirements: Ticket Reissue Required	TNADV2/COVID19 ICN
Changes to Origin/Destination:	Allowed 300-mile radius allowed Refer to Changes to Origin/Destination
Changes to Stopover City:	Not Allowed
Changes to Connection City:	Allowed <ul style="list-style-type: none"> • NRT/HND Only
Changes to Co-Terminal:	Allowed
Extended Travel Rebooking:	Allowed Note: The new ticket must include: TNADVE/COVID19 ICN in the Endorsement Box or will be subject to a debit memo
Refund Eligibility:	Refund Allowed
Travel to/from/through on American, and JB Operated and Marketed Flights:	British Airways (BA) / AA*BA Iberia (IB) / AA*IB Finnair (AY) / AA*AY Japan Airlines (JL) / AA*JL Qantas Airways (QF) / AA*QF
Sales Support Authorization	Process as SalesLink Service Request

Issued: February 24, 2020

Update 2: March 10, 2020

- **Extend Impacted Travel Dates**

American Airlines has implemented a special exception policy to our travel partners that is now available for our mutual customers due to the possible affect from the Coronavirus.

Our Travel Notice exception policies on American are also available when ticketed to/from/through on our Joint Business partners: This applies to both prime and codeshare flights as shown below:

Affected Airports - City and Country Association:

- **Seoul Incheon, Korea (ICN)**

This information can also be found on SalesLink by viewing:

[Latest Communication Updates](#)

As always, we appreciate your continued business!

Sincerely,

Agency Relations

American Airlines Global Sales

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